



Miami Valley Risk Management Association

Presents:

***BECOMING A CHAMELEON COMMUNICATOR:
COMMUNICATING AND LEADING IN TODAY'S MULTI-GENERATIONAL WORKFORCE (9:00 AM)
AND
WHAT EVERY SUPERVISOR SHOULD KNOW...BUT DOESN'T (1:00 PM)***

When: Thursday, August 9, 2018

**Where: Mason Municipal Center, 1st Floor, Room 1029
6000 Mason-Montgomery Road, Mason, OH 45040**

**Time: 9:00 AM – 12:00 PM Chameleon Communicator (lunch on your own)
1:00 PM – 4:00 PM What Every Supervisor Should Know**

**Cost: \$60 full day both sessions MVRMA, MVCC and CLG \$75-non-members
Either AM or PM session- \$35 each for MVRMA, MVCC & CLG members - \$50 -non-members**



Brad E. Bennett, Labor and Employment Attorney with Zashin and Rich. Brad represents public and private sector employers in all aspects of labor and employment law. Brad defends employers in state and federal court and before various administrative agencies, including the Equal Employment Opportunity Commission (EEOC) and the Ohio Civil Rights Commission (OCRC). In addition to his litigation practice, Brad represents public sector employers in collective bargaining, grievance arbitrations, impasse proceedings and before the State Employment Relations Board (SERB). Additionally, Brad has drafted civil service rules for municipalities, represents public sector employers before the State Personnel Board of Review (SPBR), and counsels public employers regarding compliance with Ohio's Open Meetings Act and Public Records Act.

Description – Chameleon Communicator

Communicating and managing in today's workplace consisting of multiple generations and various difficult personalities can be a challenge for anyone, especially for management. It is more important than ever that leaders become "chameleon communicators" by learning how to adjust their management style to fit the generation and personality of the employee. This presentation will provide an overview of the characteristics of each generation and supply tips for communicating and managing each generation. This presentation will also discuss ways to communicate with the various difficult personalities in the workplace as well as discuss management attributes that are necessary to be a "chameleon communicator".

Description - What Every Supervisor Should Know...But Doesn't

Supervisors in any organization can make or break the effectiveness of the employees who perform the critical work. "Good" supervision usually results in top performance, and "bad" supervision usually results in employee and labor relations problems, and a "laundry list" of employee relations problems to resolve. This presentation will provide essential lessons on what every supervisor should know in order to be considered that "good" supervisor, and the most common pitfalls and management errors to avoid during the employment relationship.

Please contact Sandy Caudill 937-438-8878 with any questions, register through the MVRMA website www.mvrma.com or through the link below

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